



ACCOUNT NUMBER [REDACTED]
 SERVICE FOR [REDACTED]
 OCEANSIDE, CA 92056

DATE BILLED Apr 21, 2011 Page 1 of 6
 24 Hour Service
 1-800-411-SDGE (7343) English
 1-800-311-SDGE (7343) Español
 1-877-689-SDGE (7343) TTY
 www.sdge.com

H

WHEN YOU WORK OR PLAY OUTDOORS, STAY SAFE BY STAYING AWAY FROM OVERHEAD POWER LINES AND OTHER ELECTRICAL EQUIPMENT.

Account Summary

Previous Balance		\$166.81
Payment Received	04/07/11	THANK YOU - 166.81
Current Charges		+ 107.72
Total Amount Due		\$107.72

Summary of Current Charges

(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Gas	Mar 21, 2011 - Apr 10, 2011	35 Therms	40.45
Electric	Mar 21, 2011 - Apr 10, 2011	427 kWh	67.27
Total Charges this Month			\$107.72

Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.
- Your electric energy charges include charges for that portion of your energy usage provided by the Department of Water Resources (DWR). SDG&E collects charges for power provided by DWR as an agent of DWR. DWR is collecting \$0.04989 for each kWh it provides.

4/23/2011
 5/06/2011
 [REDACTED]

DATE DUE May 10, 2011
AMOUNT DUE \$107.72

Gas Usage History (Total Therms used)



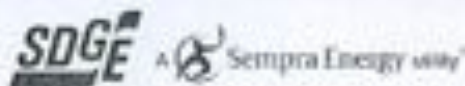
	Apr 10	Mar 11	Apr 11
Total Therms used	14	67	35
Daily average Therms	3	2.1	1.2
Days in billing cycle	31	31	29
Change in daily average from last month			-43.8%
Change in daily average from last year			+148.0%

Electric Usage History (Total kWh used)



	Apr 10	Mar 11	Apr 11
Total kWh used	327	327	427
Daily average kWh	10.5	10.5	14.7
Days in billing cycle	31	31	29
Change in daily average from last month			+39.0%
Change in daily average from last year			+40.0%

PLEASE KEEP THIS PORTION FOR YOUR RECORDS (POR FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT (POR FAVOR DEVOLVER ESTA PARTE CON SU PAGO)



Save Paper & Postage
 PAY ONLINE
 www.sdge.com

ACCOUNT NUMBER [REDACTED]

DATE DUE May 10, 2011
AMOUNT DUE \$107.72

SERVICE ADDRESS: [REDACTED]

[REDACTED]

OCEANSIDE CA 92056-6427

Please enter amount enclosed

\$ [REDACTED]

Write account number on check and make payable to San Diego Gas & Electric.

SAN DIEGO GAS & ELECTRIC
 PO BOX 25111
 SANTA ANA, CA 92709-5111

010

[REDACTED]



ACCOUNT NUMBER [REDACTED]
 DATE DUE
 May 10, 2011

DATE MAILED Apr 21, 2011 Page 2 of 6
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Detail of Current Charges

Gas Service

Sec: GR-Residential Baseline Allowance: 40 Therms
 Meter Number [REDACTED] (Next scheduled read date May 18, 2011) Cycle: 12

Billing Period	Days	Current Reading	Previous Reading	Difference	Rate Constant	Therm Multiplier	Total Therms
03/21/11 - 04/19/11	29	5529	5494	35	1.000	1.010	35

GAS CHARGES

Gas Service (Details below)	35 Therms	Amount
Therms used	35	
Rate/Therm	\$634.22	
Charge	\$22.19	22.19

Gas Energy Rate Change This Billing Period:
 There was a rate change on day 11 of your Billing Period. Therefore, your charges for the first 10 days were at Rate 1, and the remaining 19 days were at Rate 2.

Gas Energy Charge (Details below)	35 Therms	Amount
Therms used	35	
Rate/Therm	\$417.16	
10 of 29 Days	\$5.03	5.03
Therms used	35	
Rate/Therm	\$460.56	
19 of 29 Days	\$10.56	10.56

Total Gas Charges \$37.78

(Continued on next page)

Other Important Phone Numbers

For emergencies and to report outages, please call 24 hours a day, 7 days a week 1-800-411-7343
 To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm 8-1-1

Payment Options \$

Online: It's fast, easy and free. Just register or sign into My Account at <http://myaccount.sdge.com>
Home Banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.
Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com
Pay by Phone: Call 1-800-411-SDGE or visit www.sdge.com to enroll. Once enrolled, you may authorize a payment from your checking account any day up to and including the bill due date.
By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92709-5111
ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check via BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-355-0067 or visit www.sdge.com.
In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.
 Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.



ACCOUNT NUMBER [REDACTED]
 DATE DUE
 May 10, 2011

DATE MAILED Apr 21, 2011 Page 3 of 6

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www.sdge.com

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Detail of Current Charges - Continued

TAXES & FEES ON GAS CHARGES

		Amount (\$)
Public Purpose Program	35 Therms x \$ 0.075600	2.65
State Regulatory Fee	35 Therms x \$ 0.000690	.02
Total Taxes & Fees on Gas Charges		\$2.67

Total Gas Service \$40.45

Electric Service

Rate: DR-Residential Climate Zone: Coastal
 Baseline Allowance: 293 kWh
 Billing Period: 3/21/11 - 4/19/11 Total Days: 29
 Meter Number: [REDACTED] (Next scheduled read date May 19, 2011) Cycle: 12
 Meter Constant: 1,000
 Circuit: [REDACTED] Block: [REDACTED]

Billing Period	Days	Current Reading	Previous Reading	Difference	Meter Constant	Total kWh
03/21/11 - 04/19/11	29	6270	5843	427	1,000	427

ELECTRIC CHARGES

Electricity Delivery (Details below)					427 kWh	Amount (\$)
kWh used	Baseline	1-30% over Baseline	31-100% over Baseline	More than 100% over Baseline		
kWh used	293	88	46			
Rate/kWh	\$ 0.07367	\$ 0.09528	\$ 0.20873			
16 of 29 Days	\$ 7.46	+ \$2.89	+ \$3.31			13.66
kWh used	293	88	46			
Rate/kWh	\$ 0.07357	\$ 0.09528	\$ 0.20781			
16 of 29 Days	\$ 14.13	+ \$5.49	+ \$6.25			25.87

DWR Bond Charge	427 kWh x \$ 0.00005	2.15
Winter Electricity Generation	427 kWh x \$ 0.05918	25.27
Total Electric Charges		\$67.01

TAXES & FEES ON ELECTRIC CHARGES

	Amount (\$)	
Franchise Fees on Electric Energy Supplied by Others	3.92 x 1.10%	.04
State Surcharge Tax	427 kWh x \$ 0.000290	.12
State Regulatory Fee	427 kWh x \$ 0.000240	.10
Total Taxes & Fees on Electric Charges		\$ 0.26

Total Electric Service \$67.27

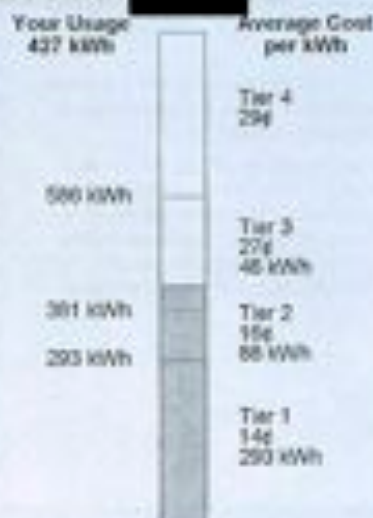
Total Current Charges \$107.72

Breakdown of Electric Charges

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	25.27
DWR Bond Charge	2.15
Transmission	7.62
Distribution	36.27
Public Purpose Programs	-4.85
Nuclear Decommissioning	.17
Competition Transition Charge	.52
Reliability Services	.48
Total Electric Costs	\$67.01

Meter Number: [REDACTED]



The average cost per kilowatt hour (kWh) figures in the chart above are based on averages. Actual prices may vary. For more information visit www.sdge.com/customer/charges.

Definitions

Baseline Allowance - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

Competitive Transition Charge (CTC) - Through this charge, SDGE recovers costs for power plants and long-term power contracts approved by state regulators that have been made uneconomic by the shift to competition.

City of San Diego Franchise Fee Differential - A fee charged to SDGE by the City of San Diego for the rights to operate within city streets.

Climatic Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This fee reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDGE. SDGE collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDGE and DWR. Electricity from DWR is owned by DWR, not SDGE. If you purchase electricity from another supplier or buy electricity through SDGE using hourly pricing, this charge appears only for intermittent purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others - This charge pays fees for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDGE is included in the SDGE Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs) and includes the new subsidies required by legislation and applied to residential usage up to 100% of Baseline allowances. The associated rate-capping subsidy amounts applicable to usage up to 100% of Baseline allowances are tracked and charged by means of add-on to residential energy rates for usage in excess of 100% of Baseline allowances, as reflected in the TRAC component.

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDGE customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Therms - Unit of measurement for billing purposes, nominally 100,000 Btu.

Therms Multiplier - A therms multiplier is used to convert the heat content in natural gas (gas measured through the meter in cubic feet) into a billable unit, known as a therms. Cubic feet x therms multiplier = therms.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

SDGE Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-888-534-5152.**

Rules & Rates - SDGE's rate schedules and rules, as file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting my company bill payment office.

Pay Before Date / Disconnection Policy - Your SDGE bill is due and payable upon presentation and is past due if not paid within 10 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDGE service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due SDGE amounts before service is restored. Your SDGE service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDGE will disconnect your services only for non-payment of those charges owed SDGE.

If you are unable to pay your SDGE bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDGE before the expiration of the notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDGE fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDGE service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDGE. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDGE customer, may be obtained by calling 1-800-411-SDGE (7343) or e-mail aff@sdge.com, 24 hours a day.

Disputed Bills - If you dispute the SDGE charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDGE within five days. If you still believe you have been billed incorrectly, the full amount of the SDGE charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San

Francisco, CA 94102, phone: 800-649-7570, email consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDGE service. Make the remittance payable to the CPUC, not SDGE.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDGE. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDGE by the expiration date of a past due notice, may result in the disconnection of your SDGE service.

Re-Establishment of Credit / Deposit - If you pay your SDGE bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit equal to twice the highest monthly SDGE amount at your address.

Convenient? Check.
Secure? Check.
Eco-friendly? Check.

Ready to stop writing checks? Switch to online billing with My Account at sdge.com/myaccount.

CUSTOMER SERVICE >>>

Choose service options at your convenience

Your satisfaction is important to us, so you'll find SDG&E® customer service options as close as your computer, phone, mailbox or local storefront.

Whether you're contacting us about a routine service request or an emergency, we're here for you 24 hours a day, seven days a week. The following table gives you an overview of some of the most commonly requested services available at your convenience, whether you prefer going online, calling us, mailing correspondence, or visiting an authorized payment location or branch office.

Your guide to accessing frequently requested SDG&E customer services

"I want to ..."	Here's how to do it
... get general information about service to my home.**	• ONLINE: sdge.com/residential • BY PHONE: 1-800-411-7343 • BY MAIL: * • IN PERSON**; Branch offices only
... get general information about service to my business.**	• ONLINE: sdge.com/business • BY PHONE: 1-800-336-7343 to reach a business specialist • BY MAIL* • IN PERSON**; Branch offices only
... start, stop or transfer my service.**	• ONLINE: sdge.com/customer • BY PHONE: 1-800-411-7343 • IN PERSON**; Branch offices only
... pay my bill.**	• ONLINE: My Account, sdge.com/myaccount • BY PHONE: Enroll in Pay-by-Phone at sdge.com/customer/paybyphone.shtml . Once approved, call 1-800-619-7343 to make payments. • BY MAIL: SDG&E, P.O. Box 2570, Santa Ana, CA 92799-5111 • IN PERSON**; Authorized payment locations and branch offices (hours vary by location)
... make payment arrangements.**	• ONLINE: My Account, sdge.com/payments • BY PHONE: 1-800-411-7343 • IN PERSON**; Branch offices only
... check out assistance programs.**	• ONLINE: sdge.com/assistance • BY PHONE: 1-800-481-7343 • BY MAIL: Follow instructions on enrollment forms. • IN PERSON**; Branch offices only
... update my contact information.**	• ONLINE: sdge.com/customer • BY PHONE: 1-800-411-7343 • IN PERSON**; Branch offices only
... schedule a service appointment.**	• BY PHONE: 1-800-411-7343 • IN PERSON**; Branch offices only (Make appointments for services such as an annual checkup for your gas furnace, relighting pilot light, and marking appliances for the blind.)
... apply for energy-efficiency rebates.**	• ONLINE: sdge.com/saveenergy • BY PHONE: 1-800-644-6333 • BY MAIL: Follow instructions on rebate application. • IN PERSON**; Branch offices only
... get brochures and fact sheets on saving energy.**	• ONLINE: sdge.com/forms • BY PHONE: 1-800-644-6333 • BY MAIL* • IN PERSON**; Branch offices only
... see how energy efficient my home is and how I can save more.**	• ONLINE: Complete the Home Energy Efficiency Survey at sdge.com/homeanalysis . • BY PHONE: Call 1-800-644-6333 to request the mail-in Home Energy Efficiency Survey. • BY MAIL: Follow instructions on survey form.
... get safety tips.**	• ONLINE: sdge.com/safety • BY PHONE: 1-800-411-7343 • BY MAIL* • IN PERSON**; Branch offices only
... report an outage and find out about when power will be restored.**	• ONLINE: sdge.com/outages • BY PHONE: 1-800-611-7343 • IN PERSON**; Branch offices only
... report an emergency, such as a downed power line or gas leak.**	• BY PHONE: 1-800-611-7343 • IN PERSON**; Branch offices only
... receive services for people with disabilities.**	• ONLINE: sdge.com/customer/accessibility.shtml • BY PHONE: 1-877-889-7343 (TDD/TTY for speech- or hearing-impaired customers) • IN PERSON**; Visit locations designated as Americans with Disabilities Act (ADA) accessible.
... get general information in Spanish.**	• ONLINE: sdge.com/espanol • BY PHONE: 1-800-311-7343 • BY MAIL* • IN PERSON**; Branch offices only

*Unless otherwise indicated, address correspondence regarding customer service requests to: SDG&E, Customer Service Center, CP62A, P.O. Box 6208, San Diego, CA 92161-9208.

**Hours, fees, addresses, hours of operation and ADA (Americans with Disabilities Act) accessible designations for authorized payment locations and branch offices online at sdge.com/customer - look in the "Payment Options" section for the "Payment locations" link - or by calling 1-800-411-7343.

TIMELY TIP: Don't be fooled by any caller who threatens to turn off your power unless you provide your credit card information for immediate payment. If you receive such a call, don't share your financial information. Hang up and call SDG&E at 1-800-411-7343.

SAVE MONEY AT HOME >>>

Spring-cleaning for energy savings

If spring-cleaning is on your "to-do" list, try these tips for getting the most for your energy dollars.

- Clean door seals on your refrigerator, freezer and oven to prevent leaks. Replace seals that are loose, cracked or torn. One way to check for tight sealing gaskets on your refrigerator is to close the door on a dollar bill – if you can easily pull out the dollar, you may need to replace the door gasket.
- Unplug your refrigerator and carefully vacuum or dust dirty condenser coils.
- Replace disposable filters on your air conditioner or heat pump, or hose down permanent filters every month or two, as recommended by the manufacturer.

- Clean lint and dust from the outside condenser coils of your air conditioner or heat pump by spraying them with a detergent-and-water solution and hosing them down.
- Clear air-conditioning equipment and vents of indoor and outdoor obstructions, such as furniture, weeds and debris.
- Dust or vacuum fans and make sure they work properly.
- Remove built-up lint and dust from the clothes dryer exhaust duct, the outside dryer exhaust terminal, the back of the dryer itself and behind the lint screen.

For more tips on saving energy and money, call SDG&E at 1-800-644-6133 or visit sdge.com.



SAFETY >>>

Proposition 65 warning

As a result of Proposition 65, the State of California lists substances known to cause cancer or reproductive harm. We want you to be aware of the following so you can minimize exposure to substances on the state's list related to natural gas and electricity distribution.

WARNING: Natural gas and some materials used by San Diego Gas & Electric® at its facilities and work areas contain substances known to the State of California to cause cancer or reproductive harm.

Natural gas

In its original state, natural gas contains substances on the state's list of substances known to cause cancer or reproductive harm. To reduce exposure, leave the area of the gas leak and call us immediately.

Natural gas combustion

All combustion, including the combustion of natural gas, produces substances on the state's

list of substances known to cause cancer or reproductive harm.

Facilities and work sites

Some materials, such as paint, gasoline, natural gas, and tobacco and equipment and vehicle exhaust, found at our facilities and work sites contain substances on the state's list of substances known to cause cancer or reproductive harm. We handle all materials

carefully for your good health as well as ours; however, exposure to substances on the state's list will occur at these locations.

If you would like further information, please write to:

Safety and Emergency Services
 San Diego Gas & Electric
 8375 Century Park Court, CP21C
 San Diego, CA 92123-1530

SEGURIDAD >>>

Advertencia de la Proposición 65

Como resultado de la Proposición 65, el Estado de California enlista las sustancias que son conocidas como causantes de cáncer o daños reproductivos. Queremos que esté consciente de lo siguiente para que pueda reducir al mínimo la exposición a las sustancias publicadas en la lista estatal y que están relacionadas con la distribución de gas natural y electricidad.

ADVERTENCIA: El gas natural y algunos materiales usados por San Diego Gas & Electric® en sus instalaciones y lugares de trabajo contienen sustancias conocidas por el Estado de California como causantes de cáncer o daños reproductivos.

Gas natural

En su estado original, el gas natural contiene sustancias que aparecen en la lista estatal de sustancias conocidas como causantes de cáncer o daños reproductivos. Para reducir la exposición, abandone el lugar de la fuga de gas y llámenos inmediatamente.

Combustión del gas natural

Toda combustión, incluyendo la combustión del gas natural, produce sustancias que se mencionan en la

lista estatal de sustancias conocidas como causantes de cáncer o daños reproductivos.

Instalaciones y sitios de trabajo

Algunos materiales, como pintura, gasolina, gas natural y el humo del tabaco y equipo, así como los gases del tubo de escape de los vehículos que se encuentran en nuestras instalaciones y sitios de trabajo contienen sustancias que están en la lista estatal de sustancias conocidas como causantes de cáncer o daños reproductivos. Manejamos todos los

materiales con precaución para cuidar su buena salud y la nuestra; no obstante, la exposición a sustancias mencionadas en la lista estatal ocurrirá en estos lugares.

Si desea mayor información, por favor escriba a:

Safety and Emergency Services
 San Diego Gas & Electric
 8375 Century Park Court, CP21C
 San Diego, CA 92123-1530



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 SERVICE FOR [REDACTED]
 OCEANSIDE, CA 92056

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Follow us on Twitter. Get the latest SDG&E news and info, including updates during emergencies, at twitter.com/sdge.

Account Summary

Previous Balance		\$136.36
Payment Received	04/08/12	THANK YOU
Current Charges		+ 112.66
Total Amount Due		\$112.66

Summary of Current Charges

(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Gas	Mar 19, 2012 - Apr 18, 2012	60 Therms	56.38
Electric	Mar 19, 2012 - Apr 18, 2012	379 kWh	56.28
Total Charges this Month			\$112.66

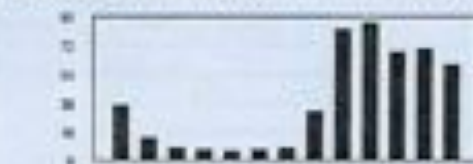
Regulatory Notices

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- Your electric energy charges include charges for that portion of your energy usage provided by the Department of Water Resources (DWR). SDG&E collects charges for power provided by DWR as an agent of DWR. DWR is collecting \$0.04083 for each kWh it provides.

*PD
5-4-12*

DATE DUE	May 9, 2012
AMOUNT DUE	\$112.66

Gas Usage History (Total Therms used)



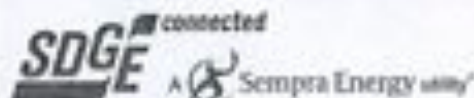
	Apr 11	Mar 12	Apr 12
Total Therms used	35	75	60
Daily average Therms	1.2	2.2	1.9
Days in billing cycle	29	30	30
Change in daily average from last month			-9.7%
Change in daily average from last year			+53.7%

Electric Usage History (Total kWh used)



	Apr 11	Mar 12	Apr 12
Total kWh used	427	442	379
Daily average kWh	14.7	13.8	12.6
Days in billing cycle	29	30	30
Change in daily average from last month			-8.7%
Change in daily average from last year			-14.9%

PLEASE REUSE THIS PORTION FOR YOUR RECORD. (POWER OF BILLING IS THE PROPERTY OF THE REISSUING ENTITY.)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (POWER OF SERVICE IS THE PROPERTY OF THE REISSUING ENTITY.)



Save Paper & Postage
 PAY ONLINE
 www.sdge.com

ACCOUNT NUMBER [REDACTED]

DATE DUE	May 9, 2012
AMOUNT DUE	\$112.66

SERVICE ADDRESS: [REDACTED]

[REDACTED]

OCEANSIDE CA 92056-5427

Please enter amount enclosed.

\$ [REDACTED]

Write amount number on check and make payable to San Diego Gas & Electric.

SAN DIEGO GAS & ELECTRIC
 PO BOX 25111
 SANTA ANA, CA 92709-5111

010

Detail of Current Charges

Gas Service

Rate: GR-Residential Baseline Minimum: 40 Therms
Meter Number: [REDACTED] (Next scheduled read date May 17, 2012) Cycle: 12

Billing Period	Days	Current Reading	Previous Reading	Difference	Rate Constant	Therm Multiplier	Total Therms
03/19/12 - 04/18/12	30	5871	5812	\$8	1.000	1.011	60

GAS CHARGES

Gas Service (Details below)		60 Therms	
	Baseline	Gas Baseline	
Therms used	46	14	
Rate/Therm	\$5.55090	\$7.0083	
Charge	\$25.57	\$9.80	35.37

Gas Energy Rate Change This Billing Period:
There was a rate change on day 13 of your Billing Period. Therefore, your charges for the first 12 days were at Rate 1, and the remaining 18 days were at Rate 2.

Gas Energy Charge (Details below)		60 Therms	
	Usage		
Therms used	60		
Rate/Therm	\$5.29740		
12 of 30 Days	\$7.54		7.14
Therms used	60		
Rate/Therm	\$3.25122		
18 of 30 Days	\$9.04		9.04

Total Gas Charges \$51.55

(Continued on next page)

Other Important Phone Numbers

For emergencies and to report outages, please call 24 hours a day, 7 days a week. **1-800-411-7343**
To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. **8-1-1**

Payment Options

Online: It's fast, easy and free. Just register or sign into My Account at <https://myaccount.sdge.com>

Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.

Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com

Pay by Phone: Call 1-800-411-SDGE or visit www.sdge.com to enroll. Once enrolled, you may authorize a payment from your checking account any day up to and including the bill due date.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92709-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check from BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-286-0967 or visit www.sdge.com

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com



ACCOUNT NUMBER [REDACTED]
 DATE DUE
 May 9, 2012

DATE MAILED Apr 20, 2012 Page 3 of 8
 1-800-411-SDGE (7343) English
 1-800-311-SDGE (7343) Español
 1-877-889-SDGE (7343) TTY
 www.sdge.com

Detail of Current Charges - Continued

TAXES & FEES ON GAS CHARGES		Amount (\$)
Public Purpose Program	60 Therms x \$ 0.079850	4.79
State Regulatory Fee	60 Therms x \$ 0.000680	.04
Total Taxes & Fees on Gas Charges		\$4.83
Total Gas Service		\$56.38

Electric Service

Rate: DR-Residential Check Date: Coastal
 Baseline Allowance: 303 kWh
 Billing Period: 3/19/12 - 4/15/12 Total Days: 30
 Meter Number: [REDACTED] (Next scheduled read date May 17, 2012) Cycle: 12
 Rate Constant: 1.000

NOTE: [REDACTED] Your circuit is currently not subject to rotating outage. However, this is subject to change without notice.

Billing Period	Days	Current Reading	Previous Reading	Difference	Rate Constant	Total kWh
03/19/12 - 04/15/12	30	11104	10815	379	1.000	379

ELECTRIC CHARGES		Amount (\$)
Electricity Delivery (Details below)		379 kWh
Winter (2012)	Baseline	100-100% of Baseline
kWh used	303	75
Rate/kWh	\$ 0.00033	\$ 1.0270
Charge	\$24.34	- \$7.81
DWR Bond Charge		379 kWh x \$ 0.00513 1.94
Winter Electricity Generation		379 kWh x \$ 0.05768 21.94
Total Electric Charges		\$56.03

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	4.88 x 1.10%	.05
State Surcharge Tax	379 kWh x \$ 0.00290	.11
State Regulatory Fee	379 kWh x \$ 0.00240	.09
Total Taxes & Fees on Electric Charges		\$0.25

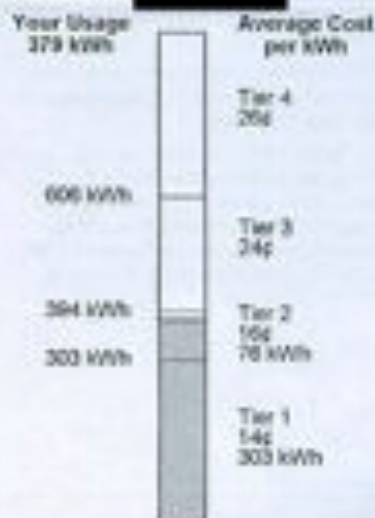
Total Electric Service \$56.28
Total Current Charges \$112.66

Breakdown of Electric Charges

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	21.94
DWR Bond Charge	1.94
Transmission	6.80
Distribution	27.47
Public Purpose Programs	-3.36
Nuclear Decommissioning	.17
Competition Transition Charge	1.17
Reliability Services	-1.10
Total Electric Costs	\$56.03

Meter Number: [REDACTED]



The average cost per kilowatt hour (kWh) figures in the chart above are based on averages. Actual prices may vary. For more information visit www.sdge.com/consumersrates.

Definitions

Baseline Allowance - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating system, climatic zone and number of days in the billing period.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and long-term power contracts approved by state regulators that have been made uneconomic by the shift to competition.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climatic Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Delivery - Charges for the costs of being, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owed by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E, using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others - This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs) and includes the rate subsidies required by legislation and applied to residential usage up to 100% of Baseline allowance. The associated rate capping subsidy amounts applicable to usage up to 100% of Baseline allowance are tracked and charged by means of add-ons to residential energy rates for usage in excess of 100% of Baseline allowance, as reflected in the TRAC component.

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Therms - Unit of measurement for billing purposes, normally 100,000 Btu.

Therm Multiplier - A therm multiplier is used to convert the heat content in natural gas (gas measured through the meter in cubic feet) into a billable unit, known as a therm. Cubic feet x therm multiplier = therms.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-800-334-3152.**

Rules & Rates - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E bills to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2000, San Francisco, CA 94102, phone: 800-645-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com, 24 hours a day.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2000, San

Francisco, CA 94102, phone: 800-645-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and courses of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit equal to twice the highest monthly SDG&E amount at your address.

Be a friend to the earth - and your wallet.
 Learn how solar energy, energy-efficient transportation and building green can reduce your carbon footprint and save you money.
 For more on clean energy options, visit sdge.com/clean-energy.

APRIL 2012

Renewable energy tops 20% of total power deliveries



When it comes to electricity, consider the source. The wind, the sun and heat from deep within the earth are among the renewable sources supporting a growing amount of the power you use every day.

Of all the electricity delivered to our customers in 2011, 20.8% came from renewable sources. That's up from about 12% in 2010, and less than 1% in 2002.

Highest one-year leap for clean energy

The upswing from 2010 to 2011 is our largest single-year increase in renewable power in proportion to overall power sales. Here are some of the highlights from our 2011 renewable energy results:

- Of the overall 20.8% in renewable sales, wind power accounted for about 60%. Geothermal, solar, biomass and biogas projects accounted for almost 40%.
- We signed 17 new power contracts representing 1,482 megawatts, mostly from solar and wind energy sources.
- These contracts will help us meet California's requirement that renewable energy account for an average of 20% of our power portfolio over the three-year period of 2010 to 2013.

The clean-energy slice of our power portfolio varies from year to year as the collection of individual contracts and the circumstances associated with each project change. Currently, a record number of

renewable energy projects under contract are in the construction phase, and four are expected to become operational in 2012. The anticipated completion of our Sunrise Powerlink transmission line later this year is a key factor contributing to the 2012-2013 development of new renewable power projects in the Imperial Valley.

Balancing reliability, quality and price

"We have a very robust, creative and aggressive power purchasing team whose ongoing goal is to obtain competitively priced renewable power for our customers," said James P. Avery, SDG&E senior vice president, power supply. "We have an obligation to meet California's renewable requirements, and, at the same time, need to put in place infrastructure that maintains power reliability and quality when the wind doesn't blow or the sun doesn't shine. It is an interesting balance that brings into play our new renewable resources, clean natural gas fueled power generation, and the flexibility and immediate response built into smart grid technology."

For updates on renewable energy projects, periodically check "What's New" on our home page at sdge.com.

Local facilities help provide clean energy for the community

You don't have to be in the energy business to help power local communities with clean energy.

A variety of local organizations - such as schools, businesses, nonprofit groups, housing projects and civic landmarks - have helped SDG&E add renewable energy to the region. We've teamed with more than 30 business customers to place solar photovoltaic systems within their building projects, contributing more than 3.5 megawatts of clean energy to the electric grid through our **Sustainable Communities Program**. These showcase projects are highly energy efficient and environmentally sustainable or "green." For example:

- High Tech High Chula Vista K-8 hosts a 130-kilowatt (kW) photovoltaic system next door to our 101-kW system at High Tech High Chula Vista, producing more than 404,000 kilowatt-hours (kWh) per year, enough for up to 150 average-size homes at peak production.
- The Reuben H. Fleet Science Center hosts a 100-kW system producing about 175,000 kWh annually, enough for up to 65 homes.
- J&D Laboratories, a pharmaceutical manufacturer in Vista, hosts a 400-kW fuel cell that uses natural gas in an electrochemical process to produce electricity for the grid and heat to supplement J&D's water heating process.

Future planned projects include battery storage and other technologies to build a smarter, cleaner electric grid. To learn more about the program, participants and potential benefits, visit sdge.com/sustainable.



More than 30 local facilities, including the Reuben H. Fleet Science Center, host solar panels that contribute clean energy to the community.

TIMELY TIP FOR BUSINESS: Register now at sdge.com/energyshowcase for the Energy Showcase on May 11 at the Sheraton San Diego Hotel & Marina. Join community leaders at a networking breakfast, learn from seminars on energy innovation and sustainability, and visit more than 75 exhibitors displaying the latest energy-saving technologies.

APRIL 2012

Proposition 65 warning

As a result of Proposition 65, the State of California lists substances known to cause cancer or reproductive harm. We want you to be aware of the following so you can minimize exposure to substances on the state's list related to natural gas and electricity distribution.

WARNING: Natural gas and some materials used by San Diego Gas & Electric® at its facilities and work areas contain substances known to the State of California to cause cancer or reproductive harm.

Natural gas

In its original state, natural gas contains substances on the state's list of substances known to cause cancer or reproductive harm. To reduce exposure, leave the area of the gas leak and call us immediately.

Natural gas combustion

All combustion, including the combustion of natural gas, produces substances on the state's list of substances known to cause cancer or reproductive harm.

Facilities and work sites

Some materials found at our facilities and work sites – such as paint, gasoline, natural

gas, tobacco smoke, equipment and vehicle exhaust – contain substances on the state's list of substances known to cause cancer or reproductive harm. We handle all materials carefully for your good health as well as ours; however, exposure to substances on the state's list will occur at these locations.

If you would like further information, please write to:

Safety and Emergency Services
San Diego Gas & Electric
8375 Conbury Park Court, CP21C
San Diego, CA 92123-1530

Advertencia de la Proposición 65

Como resultado de la Proposición 65, el Estado de California enlista las sustancias que son conocidas como causantes de cáncer o daños reproductivos. Queremos que esté consciente de lo siguiente para que pueda reducir al mínimo la exposición a las sustancias publicadas en la lista estatal y que están relacionadas con la distribución de gas natural y electricidad.

ADVERTENCIA: El gas natural y algunos materiales usados por San Diego Gas & Electric® en sus instalaciones y lugares de trabajo contienen sustancias conocidas por el Estado de California como causantes de cáncer o daños reproductivos.

Gas natural

En su estado original, el gas natural contiene sustancias que aparecen en la lista estatal de sustancias conocidas como causantes de cáncer o daños reproductivos. Para reducir la exposición, abandone el lugar de la fuga de gas y llámenos inmediatamente.

Combustión del gas natural

Toda combustión, incluyendo la combustión del gas natural, produce sustancias que se mencionan en la lista estatal de sustancias conocidas como causantes de cáncer o daños reproductivos.

Instalaciones y sitios de trabajo

Algunos materiales que hay en nuestras instalaciones y lugares de trabajo – como

pintura, gasolina, gas natural, humo de tabaco y gases emitidos por equipos y vehículos – contienen sustancias que aparecen en la lista estatal de sustancias conocidas como causantes de cáncer o daños reproductivos. Manejamos todos los materiales con precaución para cuidar su buena salud y la nuestra; no obstante, la exposición a sustancias mencionadas en la lista estatal ocurrirá en estos lugares.

Si desea mayor información, por favor escriba a:

Safety and Emergency Services
San Diego Gas & Electric
8375 Conbury Park Court, CP21C
San Diego, CA 92123-1530

Committed to protecting your privacy

Your privacy is important to us. In particular, we take steps to keep your energy usage information secure and treat it in full compliance with the law.

To learn about SDG&E's practices regarding your energy usage information, see our **privacy notice** at sdge.com/polyncynotice. You also may request this privacy notice by calling 1-800-411-7343 or emailing CustomerPrivacySupport@sempu.waltilties.com.

If you use our website, you also may be interested in our **website privacy policy**, which is posted at sdge.com/privacy. This comprehensive privacy policy explains what information SDG&E gathers about customers and others who visit or obtain services through our website; how we use this information; and the steps we take to keep it secure and in full compliance with the law.

Nos interesa proteger su privacidad

Su privacidad es importante para nosotros. En concreto, tomamos medidas para mantener segura su información de consumo de energía y procesarla en plena conformidad con la ley.

Para conocer acerca de las prácticas que sigue SDG&E respecto a su información de consumo de energía, vea nuestro **aviso de privacidad** en sdge.com/polyncynotice. También puede solicitar este aviso de privacidad llamando al 1-800-311-7343 o por correo electrónico a CustomerPrivacySupport@sempu.waltilties.com.

Si usa nuestro sitio web, tal vez le interese también conocer nuestra **política de privacidad del sitio web**, que está publicada en sdge.com/privacy. Esta política de privacidad integral explica qué información recopila SDG&E sobre sus clientes y otras personas que visitan u obtienen servicios por medio de nuestro sitio web; cómo usamos esta información, y las medidas que tomamos para mantenerla segura y en plena conformidad con la ley.



ACCOUNT NUMBER [REDACTED]
 SERVICE FOR [REDACTED]
 OCEANSIDE, CA 92056

DATE MAILED Sep 22, 2010 Page 1 of 6
 24 Hour Service
 1-800-411-SDGE (7343) English
 1-800-311-SDGE (7343) Español
 1-877-689-SDGE (7343) TTY
 www.sdge.com

Account Summary

Previous Balance			\$48.03
Payment Received	09/02/10	THANK YOU	- 48.03
Current Charges			+ 76.21
Total Amount Due			\$76.21

Summary of Current Charges

(See page 7 for details)

	Billing Period	Usage	Amount
Gas	Aug 18, 2010 - Sep 20, 2010	6 Therms	6.72
Electric	Aug 18, 2010 - Sep 20, 2010	455 kWh	69.49
Total Charges this Month			\$76.21

DATE DUE	Oct 11, 2010
AMOUNT DUE	\$76.21

Gas Usage History (Total Therms used)



	Sep 09	Aug 10	Sep 10
Total Therms used	5	8	9
Daily average Therms	2	3	3
Days in billing cycle	30	29	31
Change in daily average from last month			+ 0.0%
Change in daily average from last year			+ 0.0%

Electric Usage History (Total kWh used)



	Sep 09	Aug 10	Sep 10
Total kWh used	304	300	409
Daily average kWh	11.1	10.3	13.2
Days in billing cycle	30	29	31
Change in daily average from last month			+ 34.0%
Change in daily average from last year			+ 28.2%

9/25/10
 10/4/10

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO)



Save Paper & Postage
 PAY ONLINE
 www.sdge.com

ACCOUNT NUMBER [REDACTED]

DATE DUE	Oct 11, 2010
AMOUNT DUE	\$76.21

Please enter amount enclosed.

\$

Write account number on check and make payable to San Diego Gas & Electric

SERVICE ADDRESS: [REDACTED]

OCEANSIDE CA 92056-5427

SAN DIEGO GAS & ELECTRIC
 PO BOX 25111
 SANTA ANA CA 92799-5111

010



ACCOUNT NUMBER [REDACTED]
 DATE DUE
 Oct 11, 2010

DATE MAILED Sep 22, 2010 Page 2 of 6
 1-800-411-SDGE (7343) English
 1-800-311-SDGE (7343) Español
 1-877-889-SDGE (7343) TTY
 www.sdge.com

Detail of Current Charges

Gas Service

Rate: GR-Residential Baseline Allowance: 15 Therms
 Meter Number: [REDACTED] (Next scheduled read date Oct 19, 2010) Cycle: 12

Billing Period	Days	Current Reading	Previous Reading	Difference	Rate Constant	Therm Multiplier	Total Therms
09/16/10 - 09/20/10	33	5216	5210	6	1.000	1.000	6

GAS CHARGES Amount \$

Gas Service (Details below)	6 Therms	
Therms used	6	
Rate/Therm	\$ 65567	
Charge	\$3.93	3.93

Gas Energy Rate Change This Billing Period:
 There was a rate change on day 14 of your Billing Period. Therefore, your charges for the first 13 days were at Rate 1, and the remaining 20 days were at Rate 2.

Gas Energy Charge (Details below)		6 Therms
Therms used	6	
Rate/Therm	\$ 48760	
13 of 33 Days	\$1.11	1.11
Therms used	6	
Rate/Therm	\$ 35404	
20 of 33 Days	\$1.29	1.29

Total Gas Charges \$6.33

TAXES & FEES ON GAS CHARGES		Amount \$
Public Purpose Program	6 Therms x \$ 0.65250	.39
Total Taxes & Fees on Gas Charges		\$.39

(Continued on next page)

Other Important Phone Numbers

For emergencies and to report outages, please call 24 hours a day, 7 days a week **1-800-411-7343**
 To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 9am-7pm **8-1-1**

Payment Options

Online: It's fast, easy and free. Just register or sign into My Account at <http://www.sdge.com>
Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.
Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com
Pay by Phone: Call 1-800-411-SDGE or visit www.sdge.com to enroll. Once enrolled, you may authorize a payment from your checking account any day up to and including the bill due date.
By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92709-5111
ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard credit card, or the Electronic Check thru BillMavis. A convenience fee is charged. Contact BillMavis at 1-800-306-8067 or visit www.sdge.com
In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com
Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

Detail of Current Charges - Continued

Total Gas Service \$6.72

Electric Service

Rate: DR-Residential Climate Zone: Coastal
Baseline Allowance: 317 kWh
Billing Period: 8/18/10 - 9/20/10 Total Days: 33
Meter Number: [REDACTED] (Next scheduled read date Oct 18, 2010) Cycle: 12
Meter Constant: 1,000
Circuit: [REDACTED] [REDACTED]

Billing Period	Days	Current Reading	Previous Reading	Difference	Meter Constant	Total kWh
08/18/10 - 09/20/10	33	2897	2442	455	1,000	455

ELECTRIC CHARGES

Amount (\$)

Electricity Delivery Rate Change This Billing Period:
There was a rate change on day 14 of your billing period. Therefore, your charges for the first 13 days were at Rate 1, and the remaining 20 days were at Rate 2.

Electricity Delivery (Details below)	455 kWh	
UNDER USAGE		
kWh used	317	95
Rate/kWh	\$ 0.0019	\$ 0.0000
13 of 33 Days	\$4.80	+ \$2.24
		+ \$3.00
		*
		10.13
OVER USAGE		
kWh used	317	95
Rate/kWh	\$ 0.0019	\$ 0.0000
20 of 33 Days	\$7.53	+ \$3.45
		+ \$4.88
		*
		15.86

DWR Bond Charge	455 kWh x \$ 0.00515	2.34
Summer Electricity Generation	455 kWh x \$ 0.08978	40.85
	Total Electric Charges	\$69.18

TAXES & FEES ON ELECTRIC CHARGES

Amount (\$)

Franchise Fees on Electric Energy Supplied by Others	9.33 x 1.10%	.10
State Surcharge Tax	455 kWh x \$ 0.000220	.10
State Regulatory Fee	455 kWh x \$ 0.000240	.11

Total Taxes & Fees on Electric Charges \$.31

Total Electric Service \$69.49

Total Current Charges \$76.21

Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.
- Your electric energy charges include charges for that portion of your energy usage provided by the Department of Water Resources (DWR). SDG&E collects charges for power provided by DWR as an agent of DWR. DWR is collecting \$0.06112 for each kWh it provides.

Breakdown of Electric Charges

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	40.85
DWR Bond Charge	2.34
Transmission	6.87
Distributor	34.59
Public Purpose Programs	-16.88
Nuclear Decommissioning	.21
Competition Transition Charge	.90
Reliability Services	.30
Total Electric Costs	\$69.18



ACCOUNT NUMBER

DATE DUE

Oct. 11, 2010

DATE MAILED Sep 22, 2010

Page 4 of 6

1-800-411-SDGE (7343) English
1-800-311-SDGE (7343) Español
1-877-888-SDGE (7343) TTY

www.sdge.com

Definitions

Baseline Allowance – A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

Trust Notice – The Trust Transfer Amount reflects the Fixed Transition Amount, or FTA, chargeable to residential and small commercial customers pursuant to state law and a Franchise Order issued by the CPUC. The Trust Transfer Amount is the property of SDG&E Funding LLC and is collected by SDG&E solely as servicing agent for SDG&E Funding LLC.

Competition Transition Charge (CTC) – Through this charge, SDG&E recovers costs for power plants and long-term power contracts approved by state regulators that have been made uneconomic by the shift to competition.

City of San Diego Franchise Fee Differential – A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climatic Zone – The CPUC established four Climatic Zones in California, based on annual average temperatures.

Delivery – Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution – This fee reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges – The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge – This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for international purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others – This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) – A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Nuclear Decommissioning – This charge pays for the retirement of nuclear power plants.

Public Purpose Programs – This charge pays for state mandated programs, such as low-income and energy efficiency programs.

Reliability Services (RS) – The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee – Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax – Collected by the State of California for the conservation and development of energy resources in the state.

Therms – Unit of measurement for billing purposes, nominally 100,000 Btu.

Therms Multiplier – A therm multiplier is used to convert the heat content in natural gas (gas measured through the meter in cubic feet) into a billable unit, known as a therm. Cubic feet x therm multiplier = therms.

Transmission – This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

Trust Transfer Amount (TTA) – A portion of historic electric generation costs has been financed through low-cost bonds to reduce your total bill. This charge is your share of the bond repayment costs, which are less expensive than the type of financing the utilities previously employed.

SDG&E Policies and Notices

Electronic Check Processing – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-800-311-3152.**

Rates & Rules – SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy – Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your service only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2000, San Francisco, CA 94102, phone: 800-640-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com, 24 hours a day.

Disputed Bills – If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2000, San

Francisco, CA 94102, phone: 800-640-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Save energy, water and money with a free Home Energy & Water Savings Kit. It includes three faucet aerators and a low-flow showerhead. To request a kit, visit sdge.com/energykit or call 1-800-644-6133.

GO GREEN >>>

Help turn our Golden State "green"



If you wish to help support the Renewable Energy Program of the California Energy Commission (CEC) by making a voluntary contribution, simply clip this article and enclose it and a check payable to "Renewable Resource Trust Fund" in the same envelope as your SDG&E bill payment. SDG&E will then forward your check to the CEC.

Donations, which are not tax deductible, help stimulate the growth of "green" energy production based on solar, wind, geothermal, biomass and other renewable technologies. For more information, call the CEC at 1-800-555-7794 or visit www.energy.ca.gov/renewables/history.html.

SAFETY >>>

Proposition 65 warning

As a result of Proposition 65, the State of California lists substances known to cause cancer or reproductive harm. We want you to be aware of the following so you can minimize exposure to substances on the state's list related to natural gas and electricity distribution.

WARNING: Natural gas and some materials used by San Diego Gas & Electric[®] at its facilities and work areas contain substances known to the State of California to cause cancer or reproductive harm.

Natural Gas

In its original state, natural gas contains substances on the state's list of substances known to cause cancer or reproductive harm. To reduce exposure, leave the area of the gas leak and call us immediately.

Natural Gas Combustion

All combustion, including the combustion of natural gas, produces substances on the

state's list of substances known to cause cancer or reproductive harm.

Facilities and Work Sites

Some materials, such as paint, gasoline, natural gas, and tobacco and equipment and vehicle exhaust, found at our facilities and work sites contain substances on the state's list of substances known to cause cancer or reproductive harm. We handle all materials

carefully for your good health as well as ours; however, exposure to substances on the state's list will occur at these locations.

If you would like further information, please write to:

Safety and Emergency Services
San Diego Gas & Electric
8375 Century Park Court, CP21C
San Diego, CA 92123-1530

SEGURIDAD >>>

Advertencia de la Proposición 65

Como resultado de la Proposición 65, el Estado de California enlista las sustancias que son conocidas como causantes de cáncer o daños reproductivos. Queremos que esté conciente de lo siguiente para que pueda reducir al mínimo la exposición a las sustancias publicadas en la lista estatal y que están relacionadas con la distribución de gas natural y electricidad.

ADVERTENCIA: El gas natural y algunos materiales usados por San Diego Gas & Electric[®] en sus instalaciones y lugares de trabajo contienen sustancias conocidas por el Estado de California como causantes de cáncer o daños reproductivos.

Gas natural

En su estado original, el gas natural contiene sustancias que aparecen en la lista estatal de sustancias conocidas como causantes de cáncer o daños reproductivos. Para reducir la exposición, abandone el lugar de la fuga de gas y llámenos inmediatamente.

Combustión del gas natural

Toda combustión, incluyendo la combustión del gas natural, produce sustancias que se

mencionan en la lista estatal de sustancias conocidas como causantes de cáncer o daños reproductivos.

Instalaciones y sitios de trabajo

Algunos materiales, como pintura, gasolina, gas natural y el humo del tabaco y equipo, así como los gases del tubo de escape de los vehículos que se encuentran en nuestras instalaciones y sitios de trabajo contienen sustancias que están en la lista estatal de sustancias conocidas como causantes de

cáncer o daños reproductivos. Manejamos todos los materiales con precaución para cuidar su buena salud y la nuestra; no obstante, la exposición a sustancias mencionadas en la lista estatal ocurrirá en estos lugares.

Si desea mayor información, por favor escriba a:

Safety and Emergency Services
San Diego Gas & Electric
8375 Century Park Court, CP21C
San Diego, CA 92123-1530

TIMELY TIP

If you'd like help saving money on your energy bills, visit sdge.com/extrahelp or call 1-800-411-7343. SDG&E offers a variety of programs and services that can help you trim energy costs.

Account Number: [REDACTED] Cycle: OC
 Date Mailed: Aug. 20, 2010

Questions? Preguntas?
 Please Call: 1-800-411-SDGE(7343)
 For Favor Llame: 1-800-311-SDGE(7343)
 Web Address: www.sdge.com
 email: info@sdge.com

COMING SOON: A NEW FORMAT FOR YOUR SDGE BILL WILL MAKE IT EASIER TO READ, SO YOU CAN BETTER UNDERSTAND AND MANAGE YOUR ENERGY USE.

ACCOUNT SUMMARY

Previous Account Balance.....	59.39
Payments Received.....	-59.39
Current Charges.....	48.03
TOTAL AMOUNT DUE.....	\$48.03

Please Pay \$48.03 by Sep. 08, 2010

BILL PERIOD

Service	Meter	Begin	End	Total Consumption
GAS	#00870225	07-20-2010	08-18-2010	8 Therms
ELECTRIC	#05283729	07-20-2010	08-18-2010	300 kWh

8/25/10
 9/02/10

[REDACTED]

Next Meter Read Date: 09-20-2010
 Circuit: 0854 Block: 093A Curtailment status subject to change without notice.

ENERGY USAGE HISTORY

	This Month	Last Month	Percent Change	This Month Last Year	Percent Change
Therms/day	0.2	0.2	0.0%	0.2	0.0%
kWh/day	10.3	11.8	-11.2%	11.1	-7.2%
Billing Days	29	32		29	

Please return this portion with payment. Favor de devolver esta parte con su pago.

Service Address: 3733 SOUTHRIDGE WAY OC

Account Number	Cycle	Date Mailed	Due Date	Please Pay This Amount
[REDACTED]		Aug 20 2010	Sep 08 2010	\$48.03

Bill becomes Past Due After Above Date Save Paper & Postage PAY ONLINE

Make Payment To

[REDACTED]
 OCEANSIDE CA. 92056-5427

San Diego Gas & Electric
 PO Box 25111
 Santa Ana, CA 92790-5111

[REDACTED]



Pay Before Date / Disconnection Policy

Your SDGE bill is due and payable upon presentation and is past due if not paid within 15 days of the date stated for residential customers or 15 days for non-residential customers. If your payment has not been received by the "Due Date" shown on your bill, your SDGE service is subject to discontinuance, after proper notice has been provided. If your service is discontinued for non-payment, there will be additional service charges and you will be required to pay all past due SDGE amounts before service is restored. Non-SDGE service could also be discontinued if the information provided on your application for service is false, incomplete or inaccurate. SDGE will discontinue your service only for non-payment of these charges over SDGE.

Residential customers who are unable to pay their SDGE bill in full due to a temporary financial hardship or due to a personal illness or the loss of a loved one, need to call SDGE before the expiration of the notice. Employees, including multilingual staff, are available to assist with payment arrangements.

SDGE fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 300 Van Ness Avenue, Room 2002, San Francisco, CA 94102, email consumeraffairs@cpuc.ca.gov, prior to discontinuation of your SDGE service. The Consumer Affairs Branch will review the complaint and make a payment arrangement for you over SDGE. If you are not satisfied, you may appeal the proposed resolution to the CPUC via its website. A free booklet explanation of the consumer policies, including your rights as an SDGE customer, may be obtained by calling 1-800-411-SDGE (7343), or a free sdge.com. It is available in:

Re-Establishment of Credit/Deposit

If you are your SDGE bill after the expiration date of a past due notice, or for non-residential customers, if your SDGE bill is over 90 days past due and a written notice of discontinuance is served, you may be required to re-establish your credit by paying a deposit or cash value the highest monthly SDGE amount shown on bills.

Rates & Rules

SDGE's rates schedules and rules, as filed and approved by the CPUC, are available on the internet at www.sdge.com. Copies of applicable schedules may also be obtained by calling 1-800-411-SDGE (7343) or making any company bill payment office.

Disputed Bills

If you dispute the SDGE charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDGE within five days. If you still believe you have been billed incorrectly, the full amount of the SDGE charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 300 Van Ness Avenue, Room 2002, San Francisco, CA 94102, email consumeraffairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers. It will become due on your SDGE service. Make the contribution payable to the CPUC, not SDGE.

Residential customers may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDGE. A payment may still be due with the CPUC by making your check payable and by providing necessary documentation.

The CPUC will not accept deposits when the dispute concerns to be one of the following that do not directly relate to the accuracy of the bill. Such issues include the quality of the utility's service, general level of rates, pending rate applications, and issues of reliability not used to generate power.

Failure to make the deposit to the CPUC as payment arrangements with SDGE by the expiration date of a past due notice, may result in the discontinuation of your SDGE service.

Electronic Check Processing

When you receive your bill to check, you will also receive electronically processed payment. Your third-party processor electronically pays the bill on your behalf based on the service fee we receive for the check. You also will receive a receipt by your bank. However, the transaction will appear on your bank statement. For information on participating in this program, please visit www.sdge.com or call 1-800-411-SDGE.

Direct Access Franchise Fee Surcharge

This charge pays for the right of way for transmission and distribution facilities developed by the State as new energy projects. It is the same franchise fee that SDGE has used to service customers past through generation charges and the CA of San Diego Franchise Fee Differential if applicable.

Delayed Payment Charge

A late payment charge will be added to non-residential gas and/or electric SDGE amounts, including any DWR amounts contained in the electric energy charges, if payment is not received within 30 days of the date the SDGE bill was mailed. The CPUC authorized the charge to offset the expenses needed for late payments.

Residential Customer Service	800-411-7343
Emergency & Outages	800-611-7343
Commercial Customer Service	800-336-7343
Spanish Customer Service	800-311-7343
TTY-TDD Service	877-889-7343
Cable & Gas Pipe Locating	800-227-2600

Electric Industry Deregulation Definitions

The limited changes on your bill will vary each month based on your energy usage, demand and other applicable charges. These items include:

Electric Energy Charge

This is the generation charge for the electricity you use and includes charges for the energy provided by both SDGE and DWR. Electricity from DWR is covered by DWR, not SDGE. SDGE includes charges for DWR's electricity as a billing agent for DWR, but certain DWR charges to DWR. If you purchase electricity from another supplier or buy electricity through SDGE using hourly pricing, this charge applies only for non-optional purchases and will be offset by a credit.

DWR Bond Charge

The Department of Water Resources' DWR Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis.

Electric Energy Charge Credit

This credit will appear only on bills for customers who buy electricity from an energy service provider or those who buy electricity using hourly pricing through SDGE.

Transmission

The cost of the energy to deliver high-voltage electricity from power plants to distribution centers near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

Distribution

This fee reflects charges to distribute power to customers. It includes power lines, poles, transformers, meter boxes and emergency services.

Public Purpose Programs

This charge reflects the costs of certain state-mandated programs such as low-income and energy efficiency programs and includes the rate subsidies required by legislation and applied to residential usage up to 100% of baseline efficiency. The estimated rate capping subsidy amounts applicable to usage up to 100% of baseline efficiency are tracked and charged by means of a bill to residential energy rates for usage in excess of 100% of baseline efficiency, as reflected in the TRM adjustment.

Nuclear Decommissioning

This charge pays for the retirement of nuclear power plants.

Trust Transfer Amount (TTA)

A portion of electric utility generation facilities have financed through tax-exempt bonds to reduce their total bill. This charge recovers the bond retirement costs, which are less expensive than the type of financing the utilities previously employed.

Competition Transition Charge (CTC)

Through this charge, SDGE recovers costs for power plants and long-term power purchase agreements approved for state regulation that have been made unnecessary by the shift to competition.

Reliability Services (RS)

The Reliability Services Charge is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with RS are passed on to SDGE customers.

Franchise Fees for Electric Energy Supplied by Others

This charge pays for the right to have transmission and distribution equipment built as poles and wires in city streets. This charge applies to SDGE bonded service customers and reflects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDGE is included in the SDGE Electric Energy Charge.

Account Number _____ Cycle _____

[Redacted] JC

Date Mailed: Aug. 20, 2010

 Questions? Preguntas?
 Please Call: 1-800-411-SDGE(7343)
 For Favor Llame: 1-800-311-SDGE(7343)
 Web Address: www.sdge.com
 email: info@sdge.com

Page 2 of 2

Service/Rate Meter #	Dates/ Meter Readings		Meter Constant	Therm Multiplier	Total Usage	Amount
GAS/GR [Redacted]	07-20 5204	08-18 5210	1.000	1.015	6 Therms Baseline Allowance 14 Therms Baseline Usage 6 Therms @ \$05087 SDG&E's Average Cost Per Therm This Month \$46760	\$3.93
Gas Energy Charge Usage 6 Therms @ \$46760 16/ 20 Days 1.74 Usage 6 Therms @ \$47106 11/ 20 Days 1.07 Total Gas Charges 6.74						

ELEC/DR [Redacted]	07-20 2142	08-18 2442	1		300 kWh Baseline Allowance 278 kWh Baseline Usage 278 kWh @ \$03919 101% - 130% of Baseline 22 kWh @ \$05096 DWR Bond Charge 300 kWh @ \$00515	\$12.21
Electric Energy Charge Baseline - 278 kWh @ \$03978 24.96 101% - 130% of Baseline - 22 kWh @ \$03978 1.98 Total Electric Charges 46.89						

The Total Electric Charges shown above include the following components. Please see definitions on back of bill.

Electric Energy	26.94
DWR Bond Charge	1.54
Transmission	3.95
Distribution	22.15
Public Purpose Programs	- 14.85
Nuclear Decommissioning	.14
Competition Transition Charge	.83
Reliability Services	.19
Total Electric Costs	46.89

OTHER ACCOUNT CHARGES

Franchise Fees on Electric Energy Supplied by Others	0.07
State Surcharge Tax .00022/kWh	0.07
State Regulatory Fee .00068/Therm .00024/kWh	0.07
Public Purpose Program - Gas .05525/Therm	0.39
TOTAL AMOUNT DUE	\$48.03

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

Your electric energy charges include charges for that portion of your energy usage provided by the Department of Water Resources (DWR). SDG&E collects charges for power provided by DWR as an agent of DWR. DWR is collecting 6.112 cents for each kWh it provides.



Pay Before Date / Disconnection Policy

Your SDGE bill due and payable upon presentation and is due 15 days after the date mailed to residential customers or 11 days for non-residential customers. If your payment has not been received by the "Due Date" shown on your bill, your SDGE service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due SDGE amounts before service is restored. Your SDGE service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDGE will disconnect your service only for non-payment of three (3) past due bills.

Residential customers who are unable to pay their SDGE bill will be due a temporary service interruption or due to a service issue in the household, need to call SDGE before the expiration of the notice. Employees, including multilingual staff, are available to assist with payment management.

If SDGE fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 201 Van Ness Avenue, Room 200, San Francisco, CA 94102, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDGE service. The Consumer Affairs Branch will review the complaint and issue a proposed resolution to you and SDGE. If you are not satisfied, you may appeal the proposed resolution by filing a written complaint. A form detailing requirements of disconnection policies, including your right as an SDGE customer, may be obtained by calling 1-800-411-SDGE (7243) or visit sdgereg.com, 24 hours a day.

Re-Establishment of Credit/Deposit

If you pay your SDGE bill after the expiration date of a past due notice, or for non-residential customers, if your SDGE bill has increased the real estate value of the premises being served, you may be required to re-establish your credit by paying a deposit equal to twice the highest monthly SDGE amount of your address.

Rates & Rules

SDGE's rates, schedules and rules, as filed and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable regulatory rules also be obtained by calling 1-800-411-SDGE (7243) or visiting our company bill payment office.

Disputed Bills

If you dispute the SDGE charges on your bill, which may include certain energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDGE within five days. If you still believe you have been billed incorrectly, the full amount of the SDGE charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 201 Van Ness Avenue, Room 200, San Francisco, CA 94102, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDGE service. Make the remittance payable to the CPUC, not SDGE.

Residential customers may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDGE. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept disputes when the dispute appears to be one matter that does not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDGE by the expiration date of a past due notice, may result in the disconnection of your SDGE service.

Electronic Bill Processing

When you pay your bill by check, you subscribe to automatically process your payment. Your check is processed electronically, your checking account is debited or the same by wire transfer by check, your check will never returned by your bank, however, the remittance will appear on your bank statement. If you do not wish to participate in this program, have your account number ready and call 1-800-SDGE.

Direct Access Franchise Fee Surcharge

This charge pays for the right of way for transmission and distribution facilities if not qualified for direct access arrangements. It is the same franchise fee that SDGE billed service customers pay through generation charges and the City of San Diego Franchise Fee (if available) if applicable.

Delayed Payment Charge

A late payment charge will be added to non-residential gas and electricity SDGE amounts, including any DWR amounts contained in the electric energy charges, if payment is not received within 25 days of the date the SDGE bill was mailed. The CPUC authorized this charge to offset the expenses caused by late payments.

Residential Customer Service	800-411-7243
Emergency & Outages	800-611-7243
Commercial Customer Service	800-338-7243
Spanish Customer Service	800-311-7243
TTY-TDD Service	877-889-7243
Cable & Gas Pipe Locating	800-227-2600

Electric Industry Deregulation Definitions

The detailed charges on your bill will vary each month based on your energy usage, demand and other applicable charges. These items include:

Electric Energy Charge

This is the generation charge for the electricity you use and includes charges for the energy provided by both SDGE and DWR. Electricity from DWR is billed by DWR, not SDGE. SDGE collects charges for DWR's electricity as a billing agent for DWR, then credits those charges to DWR. If you purchase electricity from another supplier or buy electricity through SDGE's utility hourly pricing, this charge applies only for informational purposes and will be offset by a credit.

DWR Bond Charge

The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the cost of purchasing power during the electricity crisis.

Electric Energy Charge Credit

This credit will appear only on bills for customers who buy electricity from an energy service provider to show that they electricity being hourly pricing through SDGE.

Transmission

The cost of the charge to or deliver high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high voltage power lines and towers, as well as monitoring and control equipment.

Distribution

This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, regulators and emergency services.

Public Purpose Programs

This charge reflects the costs of certain state-mandated programs such as low-income and energy efficiency programs and includes the rate subsidies required by legislation and applied to residential usage up to 100% of baseline allowances. The associated rate-capping subsidy amounts applicable to usage up to 100% of baseline allowances are tracked and charged by means of add-ons to residential energy rates for usage in excess of 100% of baseline allowances, as reflected in the TRAC component.

Nuclear Decommissioning

This charge pays for the retirement of nuclear power plants.

Trust Transfer Amount (TTA)

A portion of electric service generation costs has been financed through two trust funds within your SDGE bill. This charge is your share of the total equipment costs, which are less expensive than the type of financing the utility previously employed.

Competition Transition Charge (CTC)

Through this charge, SDGE recovers costs for power plants and long-term power contracts approved by state regulators that have been made unnecessary by the shift to competition.

Reliability Services (RS)

The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed onto SDGE customers.

Franchise Fees for Electric Energy Supplied by Others

This charge pays fees for the right-of-way transmission and distribution equipment such as poles and wires in city streets. This charge applies to SDGE billed service customers and reflects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDGE is included in the SDGE Electric Energy Charge.